



SYSTEM REQUIREMENTS

TO RUN XEROXDEVICE AGENT (XDA)

RECOMMENDED HARDWARE AND OPERATING SYSTEM REQUIREMENTS

Operating System: (32- and 64- bit)	<ul style="list-style-type: none">• Windows Server 2008 with Service Pack 1 and 2008 R2 with Service Pack 1• Windows Server 2012 and 2012 R2• Windows 7 Professional, Enterprise, Home Edition, and Ultimate• Windows 8• Windows 8.1• Windows 10• Apple OS 10.9.4 or later when run with the Parallels Desktop hardware emulation software. Go to the Requirements to run on a Macintosh Operating System section for requirement details.• Windows Vista Service Pack 2 Professional and Ultimate• Microsoft.NET framework 4.0 Extended (Full Version) installed
Memory	<ul style="list-style-type: none">• Windows Server 2008, 2008 R2, Windows 7, Windows Vista: 1 GB of RAM (1.5 GB or higher recommended)• Windows 8, Windows 8.1, Windows 8 Pro, Windows 8 Enterprise, Windows 10, Windows Server 2012, Windows Server 2012 R2: 2 GB of RAM (2.5 GB or higher recommended)
Processor	<ul style="list-style-type: none">• 1.7 GHz processor or better
Hard Disk	<ul style="list-style-type: none">• Minimum free space is 450 MB
Minimum Resolution	<ul style="list-style-type: none">• 1024 x 768
Permissions	<ul style="list-style-type: none">• You must install the application software on the client computer using the administrative account or an account with administrative privileges.
Internet Connection	<ul style="list-style-type: none">• Required

NOTES:

- We recommend that you update your host computers with the latest critical patches and service releases from Microsoft Corporation.
- The Network Transmission Control Protocol/Internet Protocol (TCP/IP) must be loaded and operational.
- Requires SNMP-enabled devices and the ability to route SNMP over the network. It is not required to enable SNMP on the computer where Xerox Device Agent will be installed or any other network computers.
- You must install Microsoft.NET framework 4.0 Extended (Full version) before you install the application.
- The application should not be installed on a PC where other SNMP-based applications or other Xerox printer management tools are installed, since they may interfere with each other's operation.



REQUIREMENTS TO RUN ON A MACINTOSH OPERATING SYSTEM

This table lists the system requirements that you must meet to run Xerox Device Agent in a Macintosh environment. You can only run Xerox Device Agent in a Macintosh environment by using hardware emulation software. You cannot run Xerox Device Agent in a native Macintosh environment.

Apple Mac Hardware	<ul style="list-style-type: none"> Intel Core 2 Duo, Core i3, Core i5, Core i7, or Xeon processor
Host Operating System for Apple Mac Platforms	<ul style="list-style-type: none"> Apple OS 10.9.4 or later
Hardware Emulation Software	<ul style="list-style-type: none"> Parallels Desktop v10.2.1 or later required for Apple OS X 10.9 “Mavericks” – 10.10.x “Yosemite” host systems Parallels Desktop v11.0.1 or later required for Apple OS X 10.11 “El Capitan” host system
Supported Guest Windows Operating Systems Running a Parallels Desktop (32 and 64 bit)	<ul style="list-style-type: none"> Windows 7 SP0 and SP1 Windows 8, Windows 8.1, and 8.1 update 1 (64-bit only for update 1) Windows 10
Additional Software	<ul style="list-style-type: none"> Microsoft.NET framework 4.0 installed
Memory	<ul style="list-style-type: none"> 2 GB for all Windows Applications
Hard Disk	<ul style="list-style-type: none"> Minimum free space is 600 MB (100 MB for Xerox Device Agent and up to 500 MB for the Microsoft.NET framework, if not previously installed.) An additional 850 MB of disk space on the boot volume (Macintosh HD) for Parallels Desktop installation

UNSUPPORTED CONFIGURATIONS

- Installation of the application on a computer with another Xerox device management application, such as Xerox Services Manager.
- Any Windows system running an existing version of SQL Server, as it will interfere with the SQL Server Compact Edition required by Xerox Device Agent.
- Native Mac OS operating system software (i.e., Xerox Device Agent can only run on the Apple Mac Platform when the Parallels Emulation Software is installed.)
- Any version of Unix operating systems, Windows NT 4.0, Windows Media Center, Windows XP, Windows 2000, and Windows 2003.
- This application has only been tested on VMware Lab Manager™/Workstation/VSphere Hypervisor™ environments. This application may work on other virtual environments; however, these environments have not been tested

DATABASE REQUIREMENTS

Xerox Device Agent installs Microsoft SQL Server Compact 4.0 database engine and database files that store printer data and application settings within the installation directory. No additional licensing is required by the customer for the installation of this software product.

